

VANILLA

BULK (IS) DSL Order Form*

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www.vanilla.co.za
contactus@vanilla.co.za

1. DSL Line/Speed choice:

(Please also see section 5)

(please tick)

- I have a DSL line already
- 384kbps at R149 per month
- 512kbps at R325 per month
- 4096kbps at R410 per month

2. DSL Usage Package:

Semi-shaped DSL*

(please tick)

- 10GB at R550 per month

This is a special bulk package. It includes one or multiple accounts which are provisioned so that you do not get cut off. Additional prepaid usage charged at R55 per GB and postpaid usage at R59 per GB or part thereof. We also offer various other shaped and unshaped accounts, contact us for further information.

- Fixed price uncapped services
- R1099 per month (15GB)
 - R1499 per month (30GB)
 - R2885 per month (60GB)

Fixed price uncapped accounts are throttled during working hours when the usage exceeds the amount in the brackets over a rolling 10 day average. For example the 15GB account will be throttled during working hours to 192kbps if more than 5GB is used in any 10 days period. As soon as you drop below the threshold the throttle is released.

3. DSL Modems:

If you do not have a DSL modem, you can obtain one from Vanilla, the following all prices include VAT and delivery to your door:

(please tick)

- I do not require a DSL modem/router
- Linksys WAG54G2 DSL modem, 4 port switch & wireless a/p at R890 (no commitment)
- Linksys WAG54G2 DSL modem, 4 port switch & wireless a/p at R460 with 24 month commitment
- TP-Link TD-8840 DSL modem, 4 port Ethernet at R460 (no commitment)
- TP-Link TD-8840 DSL modem, 4 Port Ethernet free with 24 month commitment

4. Billing details: (we send Invoices regularly by email)

Contact person: _____

Telephone number: _____

Fax number: _____

Mobile number: _____

Email address: _____

Postal address: _____

If your DSL is to be billed to a company, then please provide the following additional information: (if not provided we will send the invoice to the contact person as above)

Company Name: _____ Reg #: _____

VAT #: _____

5. DSL line installation:

If you have ordered a DSL line in Section 1 then you must provide the following details:

Phone number** for DSL installation: (____) _____

**Please note that DSL cannot be installed on a Telkom prepaid line, only on a contracted line.

Name of the owner of phone number above: _____

ID number of owner of phone number above: _____

Physical address where phone is located:
(required for DSL order verification) _____

NOTE: The provision of DSL lines are subject to network availability. If you order a DSL line, VANILLA cannot guarantee the provision of the requested DSL service. You will be notified after we have received an official telephonic or electronic order, whether or not the broadband access service can be provided in your area.

6. Payment: (Terms are on presentation of invoice)

(please tick)

Please debit my account directly using a debit order:

Bank: _____
Account number: _____
Branch code: _____
Account name: _____

I will deposit the money directly into the VANILLA bank account using the banking information on my VANILLA invoice.

7. Additional comments:

Please contact me

Other: _____

8. Please assist us by indicating where you found out about us:

- | | | |
|---|---------------------------------------|--|
| <input type="checkbox"/> a friend | <input type="checkbox"/> radio ad | <input type="checkbox"/> Google ad |
| <input type="checkbox"/> newspaper ad | <input type="checkbox"/> flyer | <input type="checkbox"/> Other website |
| <input type="checkbox"/> my IT provider | <input type="checkbox"/> Other: _____ | |

9. Authorisation:

I _____ confirm that the details I have given on this form are complete and correct.

Signature: _____

Date: _____

Please email back to contactus@vanilla.co.za or Fax back to 021 409 7050, Full terms and conditions found at http://vanilla.co.za/plain_print.php